

THE TAMIL NADU DR. M.G.R. MEDICAL UNIVERSITY

[AHS 1022]

OCTOBER 2022

Sub. Code: 5028

**MASTER OF HOSPITAL ADMINISTRATION (AHS)
FIRST YEAR (Candidates admitted in 2017-2018 & 2020-2021)
PAPER VIII – HEALTHCARE HUMAN RESOURCES MANAGEMENT**

Q. P. Code: 435028

Time: Three hours

Maximum : 100 Marks

Answer ALL Questions

I. Elaborate on:

(2 x 20 = 40)

1. Explain in detail the various methods of training the employees in an Organization.
2. Discuss the various sources of Recruitment.

II. Write notes on:

(10 x 6 = 60)

1. Discuss the Role of Human Resource Manager.
2. Discuss the various financial and non-financial incentives given to the employees.
3. Mention the importance of Human Resource Planning.
4. Discuss the various factors influencing the wage and salary administration of an Organization.
5. Discuss the salient features of the Trade Union Act 1926.
6. Discuss the merits and demerits of giving various incentives to the employees.
7. Discuss the various traditional methods followed for appraising the performance of employees.
8. Discuss the salient features of the payment of Gratuity Act 1972.
9. Explain the objectives of wage administration.
10. Discuss the various steps involved in the selection of employees in an Organization.
