

THE TAMIL NADU DR. M.G.R. MEDICAL UNIVERSITY

[AHS 1022]

OCTOBER 2022

Sub. Code: 5021

MASTER OF HOSPITAL ADMINISTRATION (AHS)

FIRST YEAR

(Candidates admitted in 2017-2018 – Paper - I)

(Candidates admitted in 2020-2021 – Paper - II)

**PAPER I & II – MANAGEMENT CONCEPTS AND ORGANIZATION
BEHAVIOUR**

Q.P. Code : 435021

Time : Three hours

Answer ALL Questions

Maximum : 100 Marks

I. Elaborate on:

(2 x 20 = 40)

1. “Management is oldest of the arts and youngest of the sciences”. - Discuss.
2. What is meant by resistance to change? Why people react to change? How resistance to change can be reduced?

II. Write notes on:

(10 x 6 = 60)

1. Functions of management in today's context.
2. Management by Objectives.
3. Importance of Orientation and socialising new employee.
4. Barriers to rational decision making.
5. Types of planning – Explain.
6. The factors determining organisational structure.
7. Traits of good leadership in Hospital Administration.
8. Perceptual errors and judgemental errors of perception.
9. Importance of study of organisational behaviour.
10. Line and Staff relationship.
