

[LP 1019]

OCTOBER 2019

Sub. Code: 5028

**MASTER OF HOSPITAL ADMINISTRATION EXAMS
(Regulations for the candidates admitted from 2017-2018)**

FIRST YEAR

PAPER VIII – HEALTHCARE HUMAN RESOURCES MANAGEMENT

Q.P. Code : 435028

Time : Three hours

Maximum : 100 Marks

I. Elaborate on:

(2 x 20 = 40)

1. Analyse the concept human resource administration is a line responsibility but a staff function.
2. Explain the strategic management process with emphasis on Human Resources Management.

II. Write notes on:

(10 x 6 = 60)

1. State briefly the salient features of Industrial Employment (Standing Orders) Act of 1946.
2. Why Training is considered so important? How employees in smaller firms with no training facility operate?
3. What are the process involved in Recruitment and Selection?
4. Are there any differences between Job Description and Job Specification? Give examples to support your views.
5. Briefly explain the evolution of Human Resources Management.
6. Do you think HR managers should have a say in policy making? Justify.
7. What is Career planning? Why it is important?
8. “Job evaluation should be an ongoing exercise in a Hospital”. Discuss.
9. Do you think job rotation is desirable in Hospitals? Why?
10. Define Seniority Vs Merit based promotion. Explain the merits and demerits of “Seniority” and “Merit” criteria of promotion.
