THE TAMIL NADU DR. M.G.R. MEDICAL UNIVERSITY

[AHS 0222]FEBRUARY 2022Sub. Code: 5028(OCTOBER 2021 EXAM SESSION)

MASTER OF HOSPITAL ADMINISTRATION (AHS) FIRST YEAR (Candidates admitted in 2017-2018 & 2020-2021) PAPER VIII – HEALTHCARE HUMAN RESOURCES MANAGEMENT Q.P. Code : 435028

Time : Three hours	Answer ALL Questions	Maximum : 100 Marks
I. Elaborate on:		$(2 \ge 20 = 40)$

- 1. Define Human Resource Management? Describe the Primary and specific objectives of Human Resource Management.
- 2. What is Human Resource Planning? Discuss in detail on the factors affecting Human Resource Planning.

II. Write notes on:

1. Describe the function of Human Resource Management.

- 2. Explain various Principles of Wages and Salary Administration.
- 3. Discuss on various Methods of performance Appraisals that can be used in a Hospital set-up.
- 4. Enumerate the Duties and Liabilities of a Registered Trade Union according to the Trade Union Act 1926.
- 5. Explain the steps involved in Career Planning Process.
- 6. Write in detail about Executive Development Process and the importance of Executive Development.
- 7. Explain in detail about the need of Training the Employees in a Hospital and advantages of Job Training.
- 8. Develop a Selection Procedure as a Human Resource Manager in a hospital.
- 9. Discuss the kinds of incentives and Fringe benefits.
- 10. As a Human Resource manager, how will you train the Hospital Personnel to manage Ethics at workspace?

 $(10 \times 6 = 60)$