

**POST BASIC BACHELOR OF SCIENCE IN NURSING
DEGREE EXAMINATION**

SECOND YEAR – NON SEMESTER

PAPER V – INTRODUCTION TO NURSING ADMINISTRATION

Q.P. Code: 684895

Time : Three Hours

Maximum : 75 Marks

I. Elaborate on:

(2 x 15 = 30)

1. a) Define Therapeutic communication.
b) Describe communication process.
c) Explain the role of nurse administrator in channelizing communication in the hospital.
2. a) Define quality care.
b) List out the factors affecting quality care.
c) Discuss the role of nurse administrator in delivering quality care.

II. Write notes on:

(5 x 5 = 25)

1. Principles of organization.
2. Duties and responsibilities of head nurse.
3. Leadership skills.
4. Functions of health team.
5. Personnel policies.

III. Short answers on:

(10 x 2 = 20)

1. What is zero budget?
2. What is VED analysis?
3. What is policy?
4. What is POSDCORB?
5. List the methods of recruitment.
6. What is GANNTT chart?
7. Define in service education.
8. What is delegation?
9. Define negligence.
10. Define evaluation.
