

**THE TAMIL NADU DR. M.G.R. MEDICAL UNIVERSITY**

**[AHS 1023]**

**OCTOBER 2023**

**Sub. Code: 5028**

**MASTER OF HOSPITAL ADMINISTRATION (AHS)  
FIRST YEAR (From 2020-2021 onwards)  
PAPER VIII – HEALTHCARE HUMAN RESOURCES MANAGEMENT**

*Q. P. Code: 435028*

**Time: Three hours**

**Maximum: 100 Marks**

**Answer ALL Questions**

**I. Elaborate on:**

**(2 x 20 = 40)**

1. Discuss the various stages involved in the selection of candidates for jobs in an Organization.
2. Discuss the merits and demerits of giving incentives to the employees.

**II. Write notes on:**

**(10 x 6 = 60)**

1. Explain the various steps involved in Human Resource Planning.
2. Discuss the importance of Performance Appraisal.
3. Demotions always produce unfavorable effects on employees and also affect “organization culture” – Discuss.
4. Discuss the various qualities required for a Human Resource Manager.
5. Discuss the importance of training in an Organization.
6. Discuss the various causes of Industrial Dispute according to Industrial Dispute Act, 1947.
7. Discuss the provisions of the Payment of Wages Act 1936, with regard to deductions which may and may not be made from wages?
8. Explain in detail the various sources of Recruitment.
9. Discuss the various types of incentives given to the employees in an Organization.
10. Discuss the various Traditional Methods of appraising the employees in an organization.

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