

[KZ 1011]

Sub. Code: 2014

**MBA HOSPITAL AND HEALTH MANAGEMENT DEGREE EXAMINATIONS**

**Candidates admitted from 2010-2011**

**PAPER XIV – HUMAN RESOURCES MANAGEMENT**

*Q.P. Code : 432014*

**Time : 3 hours  
(180 Min)**

**Maximum : 100 marks**

**Answer ALL questions in the same order.**

**I. Elaborate on :**

	<b>Pages (Max.)</b>	<b>Time (Max.)</b>	<b>Marks (Max.)</b>
1. Explain the importance of Training and Development in organizations. Describe the need for evaluating training programmes.	17	40	20
2. Clarify the difference between Strikes and Lockouts. Discuss the provisions of the Industrial Disputes Act, 1947 related to strikes and lockouts.	17	40	20

**II. Write notes on :**

1. What is the difference between line function and staff function?	4	10	6
2. Explain briefly the process of recruitment of employees.	4	10	6
3. What is meant by participative decision making?	4	10	6
4. Discuss different types of non-wage compensation.	4	10	6
5. Describe job rotation and its positive and negative effects.	4	10	6
6. Briefly describe the role of an HR Manager in an organization.	4	10	6
7. Write a brief note on the Minimum Wages Act of 1948.	4	10	6
8. Examine the main features of the Payment of Wages Act, 1936.	4	10	6
9. What are the provisions regarding payment of gratuity to employees under the Payment of Gratuity Act, 1972?	4	10	6
10. What are the obligations of the principal employer under the Contract labour (Regulation and Abolition) Act, 1970?	4	10	6

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