

[KZ 1011]

Sub. Code: 2011

**MBA HOSPITAL AND HEALTH MANAGEMENT DEGREE EXAMINATIONS**

**Candidates admitted from 2010-2011**

**PAPER XI – ORGANIZATION AND MANAGEMENT OF HOSPITAL AND  
HEALTH CARE UNITS**

*Q.P. Code : 432011*

**Time : 3 hours  
(180 Min)**

**Maximum : 100 marks**

**Answer ALL questions in the same order.**

**I. Elaborate on :**

**Pages Time Marks  
(Max.) (Max.) (Max.)**

- |   |    |    |    |
|---|----|----|----|
| 1. Describe the organization structure of different types of Hospital. Explain the features of departments in detail.             | 17 | 40 | 20 |
| 2. Discuss the importance of the following services in a hospital (6+6+8). (a) Linen and laundry (b) Ambulance (c) Rehabilitation | 17 | 40 | 20 |

**II. Write notes on :**

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|---|---|----|---|
| 1. Explain the process of planning a Pharmacy in a hospital.                  | 4 | 10 | 6 |
| 2. Briefly explain about CSSD.  | 4 | 10 | 6 |
| 3. What are the problems encountered in managing out patients in a hospital?  | 4 | 10 | 6 |
| 4. What is ICUs? Explain the organizational and administrative services.      | 4 | 10 | 6 |
| 5. Describe the planning and organization services of Bio-medical Equipments. | 4 | 10 | 6 |
| 6. Discuss the recent trends in disaster management.                          | 4 | 10 | 6 |
| 7. Explain the need for Management of Hazard and Safety in a hospital.        | 4 | 10 | 6 |
| 8. Discuss the nursing as support services offered in a hospital.             | 4 | 10 | 6 |
| 9. Explain the need and importance of medical records in a hospital.          | 4 | 10 | 6 |
| 10. Describe the problems and constraints encountered in Operation Theater.   | 4 | 10 | 6 |

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