

[KZ 1011]

Sub. Code: 2006

MBA HOSPITAL AND HEALTH MANAGEMENT DEGREE EXAMINATIONS

Candidates admitted from 2010-2011

PAPER VI – ORGANIZATIONAL BEHAVIOUR

Q.P. Code : 432006

**Time : 3 hours
(180 Min)**

Maximum : 100 marks

Answer ALL questions in the same order.

I. Elaborate on :

1. Discuss in detail the internal and external factors influencing change in an Organisation.
2. Discuss the scope of organizational behaviour in modern business in Indian context.

**Pages Time Marks
(Max.) (Max.) (Max.)**

17 40 20

17 40 20

II. Write notes on :

1. Explain the relationship between conflict and performance.
2. State the determinants of organizational climate.
3. State the merits and demerits of Organisational development.
4. State the different approaches to managing stress.
5. What are the measures that can be adopted to limit the adverse effects of politics?
6. What are the qualities of a leader?
7. What are the consequences of job dissatisfaction?
8. Mention the elements of communication.
9. State the merits and demerits of group decisions.
10. State the importance of Motivation.

4 10 6

4 10 6

4 10 6

4 10 6

4 10 6

4 10 6

4 10 6

4 10 6

4 10 6

4 10 6
