

[LJ 1028]

AUGUST 2016

Sub. Code: 4734

**B.Sc. (Nursing) DEGREE EXAMINATION**  
(New Regulations for the candidates admitted from 2006-07 onwards)  
**FINAL YEAR**  
**PAPER IV – MANAGEMENT OF NURSING SERVICES AND EDUCATION**  
*Q.P. Code : 664734*

**Time : Three hours**

**Maximum : 75 Marks**

**I. Elaborate on:** **(2 x 15 = 30)**

1. Define staffing. Discuss about the staffing norms, activities and scheduling the staff.
2. List down the types of hospitals. Explain the steps involved in starting a 100 bedded General hospital.

**II. Write notes on:** **(5 x 5 = 25)**

1. Conflict management.
2. Adult learning.
3. Performance appraisal.
4. Human relations.
5. Policies and procedures.

**III. Short answers on:** **(10 x 2 = 20)**

1. List down the types of disciplinary action in educational institutions.
2. Write down the Henri Fayol's 14 principles of management.
3. Mention the phases of Disaster management.
4. Define brain storming.
5. What are the techniques we will follow to maintain healthy human relations?
6. Define cost effective analysis.
7. Define MBO.
8. Types of budget.
9. Mention any four types of planning.
10. Enlist the methods of promotion.

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