

[LD 1013]

OCTOBER 2013

Sub. Code: 2042

**MBA HOSPITAL AND HEALTH SYSTEM  
MANAGEMENT DEGREE EXAMINATION  
FIRST YEAR**

**(for candidates 2011 – 2012 onwards)**

**PAPER XII – HUMAN RESOURCES MANAGEMNT**

*Q.P. Code : 432042*

**Time : 3 hours**

**Maximum : 100 marks**

**I. Elaborate on :**

**(2x20=40)**

1. Important sources of recruitment.
2. Scope of training programmes of both workers of supervisors.

**II. Write Notes on:**

**(10x6=60)**

1. Functions of Human Resource Management.
2. Participative decision – making.
3. Objectives of promotion.
4. Line & staff function
5. Employee motivation.
6. Recruitment & selection – Differentiate .
7. Importance of industrial health and safety.
8. Factors influencing the wage & salary levels.
9. The role of trade union in industrial relations.
10. Planning in Human Resource.

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